

High Level Listening
TRANSCRIPTS
with Kat and Mark

American Doctor's Office

#1 What's the problem?

Good morning, Mrs Smith. What seems to be the problem today?

What brings you in today?

—Answer—

Actually I'm doing just fine, I'm just here for a check up today.

—Answer—

Yeah I fell last week playing soccer, so I thought I'd come in and get my foot checked out.

#2 What hurts?

Have you been experiencing any pain?

Does anything hurt?

—Answer—

Well, my son fell off the bed the other day, uhm, he's been touching his leg a lot, he can't really explain to me what hurts but I think he has a problem with his arm. Uhm, I know that he has a small cut on his forehead and he might have a problem with his ear.

—Answer—

Well, my chest hurts.

My arm's been hurting a lot.

I have are really bad backache.

I've been having stomachaches on and off.

I just have this terrible headache that won't go away.

#3 What are your symptoms?

Any symptoms?

Has he been experiencing any symptoms?

What kind of symptoms have you been having?

—Answer—

I've been having trouble sleeping at night.

I can't really sleep.

I've been feeling really dizzy.

I have a cough, really bad cough.

I have a really bad sore throat.

I don't know, I've been sick and then, I got better, and then I was sick again, it just keeps coming back.

#4 How long has this been going on?

How long has this been going on?

How long has he had the fever?

—Answer—

I think I've been feeling bad for - most of this week.

I think he's had the fever, uhm, over a hundred (degrees), for the past two days.

I don't know, about 2 weeks.

Maybe, two days?

#5 Has the pain been getting better or worse?

Has the pain been getting better or worse? Do you think the pain's been getting better or worse?

—Answer—

I feel like it's been the same most of the week.

I think it stayed about the same.

I feel like I'm getting worse.

Well, I feel like I'm getting a little better, but then I get worse again.

I felt good last week, but this week was just terrible.

High Level Listening
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British Doctor's Office

#1 What's the problem?

Hi there good morning. How can I help you today?

What seems to be the problem?

Hi there, have a seat. How can I help you today?

Hi yeah, come in. What seems to be the problem?

—Answer— I've been having some really bad migraines at work.

My son's had a fever for about a week now. We've tried to give him some medicine and keep him cool but nothing seems to be working.

I pulled a muscle when I was playing football the other week and, the back of my leg still really hurts.

I've had a really high temperature the last few weeks. I think it's been over a hundred for a couple of days now.

I've had a really chesty cough. And I've tried to take some medicine from, from the chemist but it doesn't seem to be working.

#2 What hurts?

Okay, and where has it been hurting exactly?

And where is the pain coming from?

How long has it been hurting?

—Answer— It really hurts when I do this.

I've had a shooting pain in my knee since I - since I went to the gym yesterday.

I've had a really bad pain in my back, I can't bend down or pick up anything heavy.

I've been having a lot of pain in my head.

I think I might have a migraine coming on.

I've had a dull pain in my wrist for a while now.

My chest hurts.

I've been having a pain in my chest.

#3 What are your symptoms?

So what symptoms have you noticed so far?

What symptoms have you been experiencing?

What sort of symptoms have you seen?

—Answer— I've been having some really bad headaches.

I sometimes feel dizzy, or nauseous.

I have a pretty bad cough.

My stomach's not been feeling very well.

I'm having trouble a lot too.

I've just felt really drowsy, I've had no energy.

#4 How long has this been going on?

How long has this been going for?

How long have you been feeling like this?

—Answer—

I've been feeling like this since I got back from holiday.

I've been feeling bad for about 2 days.

I haven't been feeling great for about a week now.

I started feeling bad last night.

I thought I was okay yesterday, but this morning I was terrible again.

#5 Has the pain been getting better or worse?

Would you say the pain's been getting better or worse?

Have you been experiencing more pain or less pain?

How much pain are you feeling?

—Answer—

It's been getting worse and worse.

It's not as bad as it was.

I think it's about the same.