

High Level Listening  
**TRANSCRIPTS**  
with Kat and Mark

## **American Restaurant**

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### **Sitting at the Bar**

Hostess: Hey guys, welcome to Chili's

Customer: Hi there, uh, do you have service at the bar?

Hostess: Yeah, we have a full menu at the bar and the bartender will take your order whenever you're ready.

Hostess: Okay I've got your menus here so let's just head over to the bar.

Customer: Okay, thank you.

### **Not Here for Dinner, Just Drinks**

Hostess: Hi guys, table for 3?

Customer: Uh, we're not here to eat actually, uhm, is it okay if we just grab a round of drinks at the bar?

Hostess: Sure, would you like to sit at a table in the bar area or would you like to sit at the bar?

Customer: Uhm, can we sit in the bar area?

Hostess: Yeah, of course, I'll grab your menus, and I'll meet you over there.

### **Non Smoking**

Hostess: Foley? Party of 4?

Customer: Yep, that's us.

Hostess: Okay, would you guys like to sit inside or outside?

Customer: Uhm, is there smoking outside?

Hostess: Actually, there's no smoking in the entire restaurant.

Customer: Okay, no problem.

### **Smoking**

Hostess: Hi guys, would you like to sit inside or outside?

Customer: Uhm, is there smoking outside?

Hostess: Actually yeah, there's a smoking area out in the outside terrace and in the back of the bar area.

Customer: Okay, thanks.

### **Some Drinks**

Server: Hi guys, my name's Kat, and I'll be your server for this evening. Can I get you guys started with some drinks?

Customer 1: Can I get two cokes with ice? And just water for me.

Customer 2: Actually, we do have one more person joining us. Uhm, but I know that she's just gonna want a lemonade, and I'll have a water please.

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## **British Restaurant**

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### **Sitting at the Bar**

Server: Hi there guys, is it just the three of you?

Customer: uhm, yeah actually, but uh we were thinking about eating at the bar? Do you offer a full menu at the bar?

Server: No, unfortunately we don't, we only offer table service, so you're free to wait at the bar until a table becomes available?

Customer: Okay, then we'll do that.

### **No Smoking**

Server: Hi there guys, is it just the four of you?

Customer: Yeah, that's it.

Server: Would you like to eat inside or outside on the patio?

Customer: Oh, uhm, outside on the patio would be nice. Can I smoke out there?

Server: Unfortunately not I'm afraid.

### **Smoking**

Server: Hi guys, just so you know, we've only got a table outside at the moment. Would that be alright?

Customer: Yeah, actually, that would be great. Uhm, is there smoking allowed out there?

Customer: Uh, yes there is, you can smoke out there.

### **Some Drinks**

Server: Hi there, can I get you some drinks to get you started?

Customer: Do you guys have iced tea?

Server: Yes, we do.

Customer: Sure, then I'll have one. Uhm, my friends will be back in a sec, but I know they'll just want water.