

High Level Listening
TRANSCRIPTS
with Kat and Mark

American Restaurant

Clearing the Table

Server: Hi guys, can I get these plates out of your way?

Customer: Oh, sure, thank you

Server: Can I interest you in a dessert?

Customer: Yes, please. Can we have a look at the menu?

Server: Yeah, of course, I'll bring it right over.

Leftovers - Box it Up

Server: Hi guys, can I move some of these out of your way?

Customer: Yeah, could I actually get this to go please?

Server: Of course, of course, would you like that boxed up as well?

Customer: Uh, no thanks, I think I'm finished with that one.

Server: Okay, I'll get this boxed up right away for you.

Pick up the Tab - Pay Altogether

Server: Alright guys, can I interest you in a dessert this evening?

Customer: No thanks, couldn't eat another bite. Could we just get the bill, please?

Server: Yes, of course, are you guys gonna be paying altogether or separate?

Customer: Just put it on my card, thanks.

Split the Bill

Server: Okay guys, here's the bill whenever you're ready, no rush.

Customer 1: Okay, so, how do you want to split this.

Customer 2: Well, I had more drinks than you guys so, I don't mind putting in, like 40? And then you guys can pay for the rest of it?

Customer 1: Hi again, can we put 60 on this card and then let's put 40 on the other one?

Server: Sure, no problem, I'll take that for you

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British Restaurant

Clear the Table - Coffee or Tea

Server: Hi there guys, are you all finished?

Customer: Oh, yes thanks, we're stuffed.

Server: Could I tempt you with a dessert menu?

Customer: Probably not a dessert menu, do you have any coffees or teas?

Server: Sure, we have lots of different coffees, americanos, cappuccinos, and we've got fruit teas as well.

Customer: Okay, yeah, I think I'll have a cappuccino actually.

Server: Absolutely.

Container

Customer: Could I get a box for these leftovers?

Server: Uhm, we don't have any containers for take-away, I can wrap it up for you.

Customer: Okay, that'll work.

Put it on my Card

Customer: You can just put it on my card.

Server: Okay, here's the chip and pin, just pop your card in there, and enter your pin when you're ready.

Customer: Okay, uhm, can I include the tip on this?

Server: Sure, the gratuity's on the screen.

Customer: Oh, okay, thanks.

Server: Here's your receipt.

Split the Bill

Customer: Hey, could we get the check, please.

Server: Okay, I'll be right back with it. Okay, here's the bill. Here you are. Would you like to pay separately or altogether?

Customer: Uhm actually, could we just split it half, please?

Server: Okay, that's no problem. So that'll be 45 each.

Customer: Okay, I'm gonna pay in cash and she'll put the rest on her card.

Server: Okay, no problem.